



V-Series Plus User's Manual



Rev. Oct 2009

FCC COMPLIANCE STATEMENT FOR AMERICAN USERS

This equipment has been tested and found to comply with the limits for a CLASS A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at own expense.

EMS AND EMI COMPLIANCE STATEMENT FOR EUROPEAN USERS

This equipment has been tested and passed with the requirements relating to electromagnetic compatibility based on the standards EN 55022:1998+A1:2000+A2:2003, CISPR 22 , Class A EN 55024:1998+A1:2001+A2:2003, IEC 61000- 4 Series EN 61000-3-2 / 2000 & EN 61000-3-3 / 1995. The equipment also tested and passed in accordance with the European Standard EN55022 for the both Radiated and Conducted emissions limits.

V-SERIES PLUS TO WHICH THIS DECLARATION RELATES IS IN CONFORMITY WITH THE FOLLOWING STANDARDS

EN55022 : 1998, CISPR 22, Class A / EN55024 : 1998 IEC 61000-4 Serial / EN61000-3-2 : 2000 / EN 6100-3-3 : 1995 / CFR 47, Part 15/CISPR 22 3rd Edition : 1997, Class A / ANSI C63.4 : 2001 / CNS 13438 / IEC60950-1 : 2001 / GB4943 : 2001 / GB9254 : 1998 / GB17625.1 : 2003 / EN60950-1 : 2001

CAUTION

Danger of explosion if battery is replaced incorrectly.

Only replace battery with an equivalent type as recommended by the manufacturer.

Dispose of used batteries according to the manufacturer's instructions.

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Specifications are subject to change without notice.

Warranty Information	3
1. Product Description	4
General Information.....	4
Printer Options	4
2. General Safety Tips.....	6
3. Unpacking the Printer and Accessories.....	6
4. Identifying Components.....	7
5. Printer Setup	9
USB Installation	10
6. Control Panel	11
General Description and Operation.....	11
Interpreting LED Messages.....	11
Printer Setup.....	11
Auto Sensing.....	12
Turning the See-through Sensor on/off	12
7. Loading Media	13
Ribbon Installation	13
Label Installation	15
Label Roll Core Installation Instructions.....	16
Direct Thermal / Thermal Transfer Mode Switch.....	17
Card / Hang tags Installation.....	17
8. Installing the Printer's Optional Accessories.....	18
V-Series Stripper Sensor Module Installation Instructions.....	18
Cutter Module Installation Instructions	21
Compact FLASH Card Slot module with Real-Time Clock	23
Appendix A. Communication Interfaces	24
Parallel Interface.....	24
Serial Interface	24
USB Interface	24
Appendix B. Error Messages / Troubleshooting.....	25
Self Test.....	25
Dump Mode.....	25
LED Error Message Descriptions.....	26
Problems and Recommended Solutions.....	27
Appendix C. Maintenance and Adjustment	28
Cleaning the Thermal Printhead	28
Thermal Printhead Print Line Adjustment	29
Thermal Printhead Spring Box Pressure Adjustment.....	29
Thermal Printhead Replacement	30
Upgrading the Printer's Firmware	31
Downloading True Type Fonts to the Printer's Flash Memory	32
Clearing Cutter Jams	33
Cleaning Adhesive from the Cutter Blade	33

Warranty Information

The THARO V-Series Plus Printers are warranted against defects in material or workmanship for 12 months (365 days) from the date of original shipment by THARO SYSTEMS, INCORPORATED. This warranty does not cover normal wear and tear and shall be null and void if the equipment is modified, improperly installed or used, damaged by accident or neglect, or in the event any parts are improperly installed or replaced by the user.

Since Printhead wear is part of normal operations, a Printhead warranty of 3 months (90 days) from the date of original shipment by THARO SYSTEMS, or 25,000 linear meters of use, whichever comes first. To qualify for this warranty, the Printhead must be returned to THARO or another authorized service center. Although the user is not required to purchase THARO brand supplies (media and/or ribbons), to the extent it is determined that the use of other supplies (media and/or ribbons) shall have caused any defect in the thermal Printhead for which a warranty claim is made, the user shall be responsible for THARO's customary charges for labor and materials to repair such defect. To the extent that it is determined that failure to follow the preventive maintenance schedule and procedures listed in the User Guide shall have caused any defect in the thermal Printhead for which a warranty claim is made, this limited warranty shall be void. Any Printhead returned to THARO with scratches or abrasions on the Printhead at the point of failure will be deemed abused and no warranty replacement will be provided.

THARO SYSTEMS' SOLE OBLIGATION UNDER THIS WARRANTY SHALL BE TO FURNISH PARTS AND LABOR FOR THE REPAIR OR REPLACEMENT OF PRODUCTS FOUND TO BE DEFECTIVE IN MATERIAL OR WORKMANSHIP DURING THE WARRANTY PERIOD.

As a condition of this warranty, the user must: (a) obtain a THARO Return Authorization for the Printer, or subassembly(s); (b) ship the Printer or subassembly(s), transportation prepaid to the authorized service location; and (c) include with the Product or subassembly(s) a written description of the claimed defect. Unless THARO SYSTEMS authorizes return of the entire Product, the user shall return only the subassembly(s). Products returned shall be packaged in the original packing and shipping container or comparable container. In the event equipment is not so packaged or if shipping damage is evident, it will not be accepted for service under warranty. Surface transportation charges for the return of the Printer to the customer shall be paid by THARO SYSTEMS within the 48 contiguous states and the District of Columbia. Customer shall pay shipping costs, customs clearance, and other related charges outside the designated area. If THARO SYSTEMS determines that the Product returned to it for warranty service or replacement is not defective as herein defined, BUYER shall be subject to a minimal labor charge and all costs of handling and transportation.

Warranty Exclusions and Conditions

The above warranties are in lieu of all other warranties, expressed or implied, oral or written, statutory or otherwise, including any **implied warranty of merchant-ability or fitness for a particular purpose**. THARO SYSTEMS shall not be responsible for the specific application to which any Products are applied, including but not limited to compatibility with other equipment.

All statements, technical information and recommendations relating to THARO Products are based upon tests believed to be reliable but do not constitute a guarantee or warranty.

THARO SYSTEMS SHALL NOT, UNDER ANY CIRCUMSTANCES WHATSOEVER, BE LIABLE TO BUYER OR ANY OTHER PARTY FOR LOST PROFITS, DIMINUTION OF GOODWILL OR ANY OTHER SPECIAL OR CONSEQUENTIAL DAMAGES WHATSOEVER WITH RESPECT TO ANY CLAIM HEREUNDER. IN ADDITION, THARO SYSTEMS' LIABILITY FOR WARRANTY CLAIMS SHALL NOT, IN ANY EVENT, EXCEED THE INVOICE PRICE OF THE PRODUCT CLAIMED DEFECTIVE, NOR SHALL THARO SYSTEMS BE LIABLE FOR DELAYS IN REPLACEMENT OR REPAIR OF PRODUCTS

No salesperson, representative or agent of THARO SYSTEMS is authorized to make any guarantee, warranty, or representation in addition to the foregoing warranty. NO WAIVER, ALTERATION, ADDITION, OR MODIFICATION OF THE FOREGOING WARRANTIES SHALL BE VALID UNLESS MADE IN WRITING AND SIGNED BY AN EXECUTIVE OFFICER OF THARO SYSTEMS.

1. Product Description

General Information

The THARO V-424 Plus and V-434 Plus Printers are Thermal Transfer/Direct Thermal label Printers designed for use on a desktop. The compact V-424 Plus and V-434 Plus feature a small footprint to fit your work environment. The V-Series Plus Printers are constructed of a durable, impact-resistant composite with a media window for easy viewing and monitoring of remaining supplies.

The THARO V-424 Plus features a printhead density of 8 dots/mm (203 dots/in) and a maximum print length of 1727mm (68"). The THARO V-434 Plus features a printhead density of 12 dots/mm (300 dots/in) and a maximum print length of 762mm (30").

The THARO V-424 Plus and V-434 Plus Printers provide 125mm (4.92") diameter label roll and 300 meter length ribbon capacities giving you the benefit of less downtime and increased production. Both Printers come standard with built-in USB for high-speed data transfer from your PC.

Accessories available for the THARO V-424 Plus and V-434 Plus Printers include a Cutter for ticket or receipt printing applications, an internal Ethernet Card for network connectivity, a Compact FLASH Card Slot module with a Real-Time Clock for time and date stamping of labels and a Stripper Sensor Module so the Printers can be used in strip-and-peel applications.

Printer Options

Stripper Sensor Module

The Stripper Sensor Module is used to sense printed labels in strip-and-peel applications. With the Stripper Sensor Module installed, the printed labels are presented for removal and the used liner feeds from the Printer and collects on the floor.

Cutter

The optional Cutter can be used to cut labels or tag stock up to a 10-mil (.254mm) thickness. Cutter options include a choice of: cut after each label, cut after a specific quantity of labels, or cut at the end of a print job.

Compact FLASH Card Slot module with Real-Time Clock

The Printer has the ability to use internal Flash memory for storing downloaded files including graphics and fonts. This option provides a slot which allows you to install a Compact FLASH card to be used as additional FLASH memory above and beyond the 4MB of FLASH that is standard in the Printer. This increases the available space for the storage of these files. The Printer supports Compact FLASH Cards from 128MB to 1GB. This module also includes a Real-Time Clock for the Time and Date stamping of your labels.

Internal Ethernet Adapter Card

The Internal Ethernet Adapter Card provides networking capability to the V-424 Plus and V-434 Plus.

External Label Stand

The External Label Stand allows the use of label rolls with an outside diameter of 203.2 (8").

EASYLABEL® - Label Design Software for Windows

EASYLABEL® labeling software allows you to drive your Printer and create a full range of label formats with a minimum of effort. EASYLABEL can be installed under Microsoft Windows® on IBM PCs and compatibles. For further information about EASYLABEL, please contact your THARO Reseller.

Technical Specifications - Specifications are subject to change without notice.

MODEL	V-424 PLUS	V-434 PLUS
Resolution	203 dpi (8 dot/mm)	300 dpi (12 dot/mm)
Print Mode	Thermal Transfer / Direct Thermal	
CPU	32 Bit	
Memory	4MB Flash, 8MB SDRAM	
Print Speed	50.8mm (2") ~ 101.6mm (4")/sec	
Print Length	12mm (0.47") ~ 1727mm (68")	12mm (0.47") ~ 762mm (30")
Max Print Width	108mm (4.25")	105.7mm (4.16")
Sensor Type	Moveable Reflective sensor; Fixed transmissive; center aligned	
Sensor Detection	Type: Label gap and black mark sensing Detection: Label length auto sensing and/or program command setting	
Media	Label Roll: Max. 125mm (4.92") Core Diameter: 25.4mm (1"), 38.1mm (1.5"), 76.2mm (3") Width: 25.4mm (1") ~ 118mm (4.64") Thickness: 0.06mm (0.002") ~ 0.25mm (0.009")	
Ribbon	Length: 300m (981') Type: Ink outside thermal transfer ribbons (wax, resin and wax/resin) in widths of 30 to 110mm (1.88" to 4.33"). Core inner diameter 25.4mm (1"). Maximum ribbon roll diameter 68mm (2.67").	
Printer Language	TPL (Tharo Programming Language)	
Software	EASYLABEL ® Start Microsoft Windows Drivers, CUPS (Common UNIX Printing System) Driver	
Resident Fonts	11 resident alphanumeric fonts (including OCR A & B), are expandable eight times horizontally and vertically. Scalable Font (Code Page 850 & 852)	
Downloadable Fonts	Windows Bit-map fonts, TrueType fonts and Asian fonts	
Image Handling	BMP and PCX	
Bar Codes	Code 39, Code 93, Code 128 (subsets A, B, C), UCC/EAN-128, UPC-A, UPC-E, UPC and EAN 2 or 5 digit extensions, I 2 of 5, EAN-8, EAN-13, Codabar, Postnet, DUN 14, MaxiCode, Plessey, Telepen, FIM, China Postal Code, RPS 128, PDF417, Data Matrix & QR Code	
Interfaces	RS-232 Serial (Baud rate 4800 ~ 115200, XON/XOFF, DSR/DTR) USB(2.0) Parallel	
Control Panel	Two Bi-color LEDs: Ready and Status Function Key: FEED	
Power	Auto Switching 100/240VAC, 50/60 Hz	
Environment	Operation: 41° F to 104° F (5° C to 40° C) Storage: -4° F to 122° F (-20° C to 50° C)	
Humidity	Operation: 30-85%, non-condensing. Free air. Storage: 10-90%, non-condensing. Free air.	
Printer Dimensions	Length: 285mm (11.2") Height: 171mm (6.8") Width: 226mm (8.9") Weight: 2.72Kg (6.0 lbs)	
Options	Cutter Stripper Sensor Module Compact FLASH Card Slot module with Real-Time Clock Internal Ethernet Adapter External Label Stand EASYLABEL Silver, Gold, Platinum or Multi-User	

2. General Safety Tips



CAUTION!

- During the print process the Printhead will become hot. Do NOT attempt to clean the Printhead until it has had time to cool.
- The Printhead is the Most Fragile part of your Printer. Do NOT use sharp or hard objects to clean the Printhead. Do NOT touch the glass surface of the Printhead with your hand.
- This Printer is built exclusively to print labels, tickets and tags, continuous paper, etc. Only use media that is recommended for a direct thermal or thermal transfer Printer.
- The Printer is configured for input voltages of 110 to 240 V. Connect only to a power outlet with a grounded contact. Always ensure the Printer is switched OFF before connecting the power cord to an electrical outlet.
- Do not expose the Printer to moisture or operate it in wet or damp areas.
- Remove the power cord from the rear of the Printer when disconnecting or attaching accessories such as Stripper Sensors, Cutters, etc.

3. Unpacking the Printer and Accessories

Check the condition of the packaging and contents for possible damage during transit.



NOTICE: Please retain original boxes and all original packing materials in case the Printer must be returned.

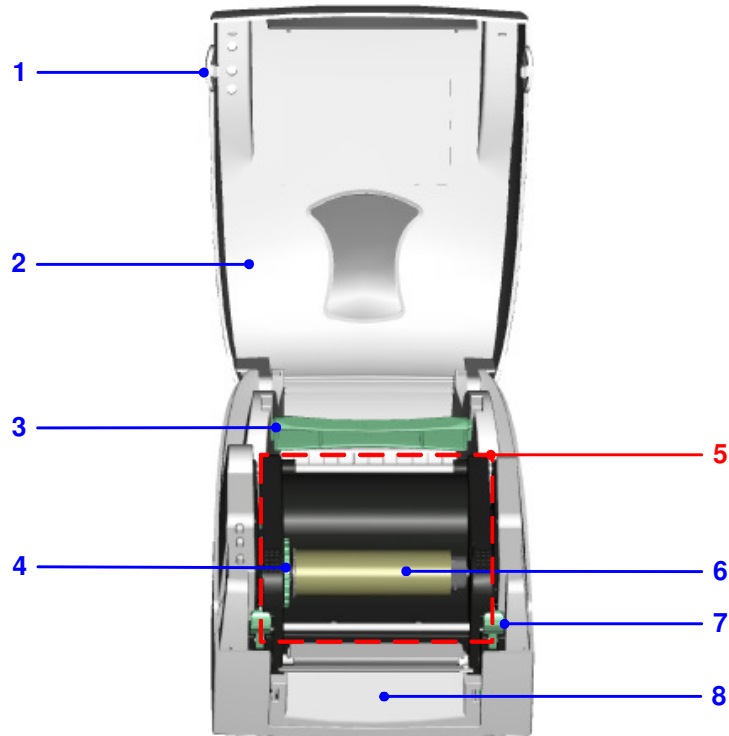
In addition to this manual the following items should be included with your Printer:

- Bar Code Printer
- Power Cord (110V or 230V)
- Switching Power Adapter
- Ribbon Shaft, Qty. 2
- Label Roll Core
- Empty Ribbon Roll
- Quick Start Guide
- Accessories CD: Includes Label Software, Manuals, Windows Drivers and CUPS Driver.

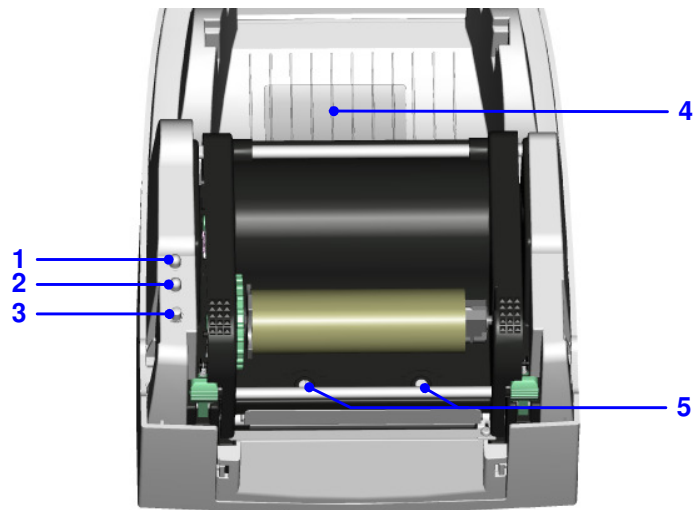
The following additional items are necessary for generating labels from your Printer:

- Serial, Parallel, or USB cable
- Applicable media (label stock/ribbon)

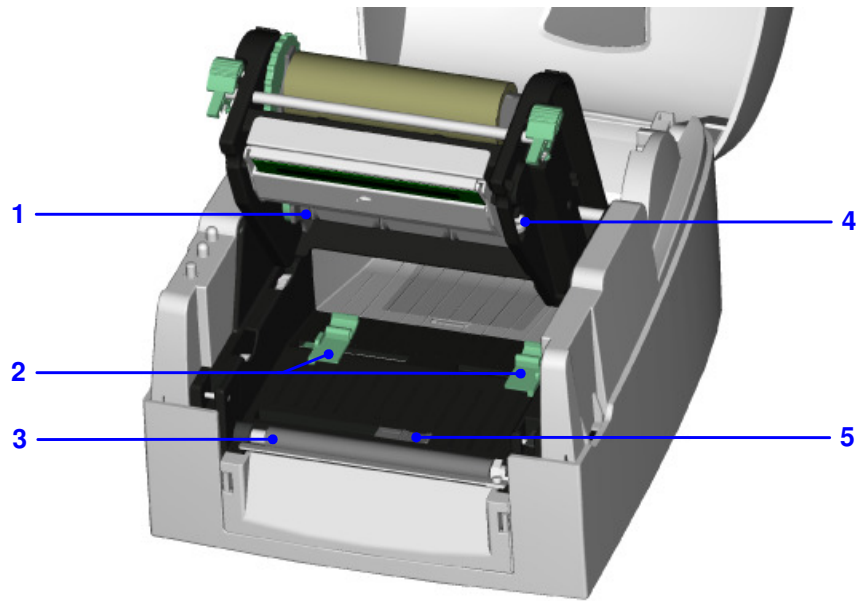
4. Identifying Components



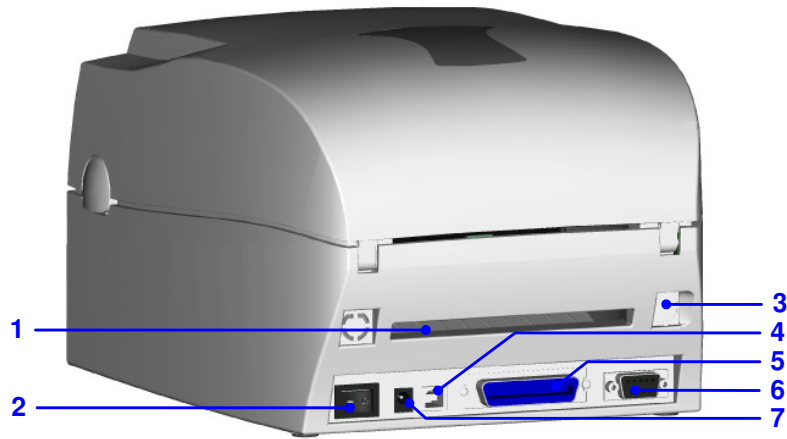
1.	Open Cover Button
2.	Top Cover
3.	Label Roll Core
4.	Ribbon Rewind Wheel
5.	Print Mechanism
6.	Ribbon Rewind Shaft + Empty Take Up Core
7.	Head Latches (left/right)
8.	Front Cover Panel



1.	LED (Ready)
2.	LED (Status)
3.	FEED Key
4.	Compact FLASH Card Slot Module Cover
5.	Printhead Pressure Adjustment Screw (left/right)



1.	Ribbon Supply Shaft
2.	Label Guide
3.	Platen Roller
4.	Print Line Adjustment
5.	Label Sensor



1.	Fan-Fold Label Slot
2.	Power Switch
3.	Ethernet Socket (Option)
4.	USB Port
5.	Parallel Port
6.	Serial Port (RS-232)
7.	Power Socket

5. Printer Setup



CAUTION!

When choosing a location for the Printer, ensure that the Printer and operator remain dry. If the Printer or the operator get wet, serious injury to the operator or damage to the Printer may occur.



CAUTION!

Make sure that the Printer's power switch is in the "O" or "Off" position before proceeding with the installation.

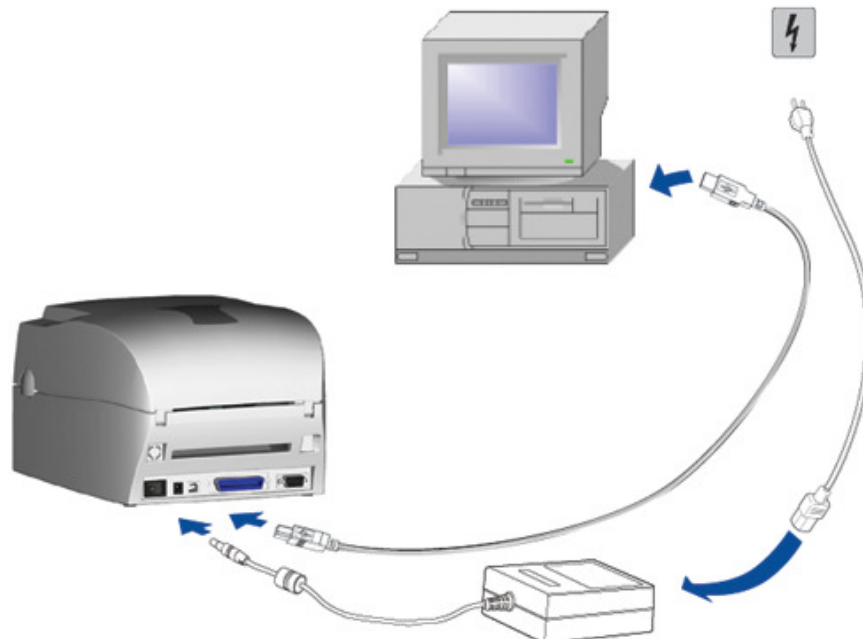
1. Plug the lead from the Switching Power Adapter into the Printer's power socket.
2. Plug the supplied power cord into the Switching Power Adapter and then plug the other end of the power cord into a grounded outlet.
3. Select the correct cable for the chosen interface. The Printer can be directly connected to the PC in one of 3 ways: USB, parallel, or serial. For the connection to the USB port use a suitable USB cable. For the connection to the PC's parallel port use a suitable parallel interface cable. If the serial interface is used make sure the proper serial cable is used. You can find pin assignments and descriptions for all three interfaces connectors in Appendix A.



NOTICE!

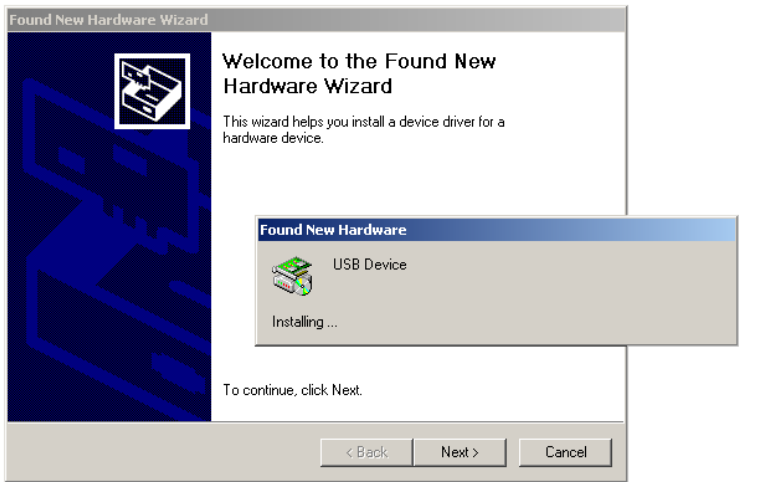
For Serial communications make sure that the Serial Port Settings in the Printer are configured the same as in the software you will be using with the Printer.

4. Connect the Printer to the computer with the selected cable. Then secure the cable using any screws or clips attached to the connectors. These prevent the connection from working loose.
5. Turn the Printer on, the Ready LED will glow green when the Printer is on.



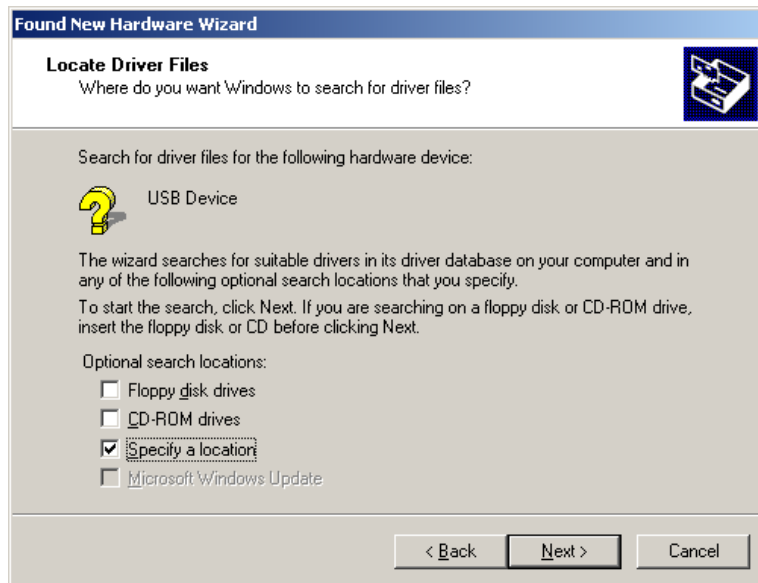
USB Installation

1. USB is a Plug & Play facility. Once the USB cable is connected from PC to the Printer, the PC will automatically detect the new device and begin the installation process.



2. Select 'Specify a location' and specify the path of the Printer driver.
3. Follow the instructions in the Wizard to complete the installation.

Note: These instructions are only for use when using Windows Drivers. When using label software such as EASYLABEL® you can disable the prompting for Windows Drivers. Consult the knowledgebase on our website at www.tharo.com for detailed instructions.



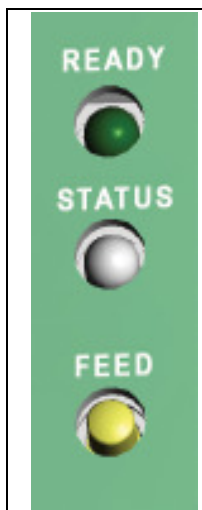
6. Control Panel

General Description and Operation

FEED Key

Pressing the FEED key will cause the Printer to advance the media (according to media type) to a specified stop position. If the Printer is loaded with continuous media the Printer will FEED the media out a certain length. If the Printer is loaded with labels with gaps or black marks, the Printer will advance one label at a time. If the label is not sent out in a correct position the sensor must be calibrated. Follow the instructions for Sensor Calibration in the Maintenance and Adjustment section of this manual.

Interpreting LED Messages

	LED		Beep	Description
	Ready	Status		
	Green		1	Normal
	Red (Flashing)	Orange	3	The Printer is printing a Self-Test Label. Refer to Appendix B for more information.
	Green (Flashing)	Orange	3	The Printer is in Dump Mode. Refer to Appendix B for more information.
	Orange Or Green*	Orange Or Green*	3	Printer is in Auto-Sensing Mode.
		Red (Flashing)		The Printer is in firmware download mode.

*If both of READY and STATUS lights are green when doing Auto-Sensing, then the See-through Sensor is on. If both of READY and STATUS lights are orange, then the See-through Sensor is off.

Printer Setup

By holding down the FEED key and turning the power on, you will be able to change the Printer settings depending on how many times the beeps before the FEED key is released. When the Printer is first powered up, the Printer will beep 3 times quickly, and then will beep slowly after that.

Printer Setting	Slow Beeps
Self Test	0 beeps
Auto Sensing	1 beep
Dump Mode On	2 beeps
Direct Thermal	3 beeps
Thermal Transfer	4 beeps
See Through Sensor ON	5 beeps
Top of Form ON/OFF	6 beeps

Auto Sensing

Using Auto Sensing the Printer automatically detects and records the label type and length (gap or black mark paper). Then the Printer can accurately detect the label positions.

1. Adjust the Moveable Sensor so that it is located in a position to sense the label gaps or black marks.
2. Turn the Printer Off and press and hold the FEED key.
3. Turn the Printer On while holding down the FEED key.
4. The Printer will beep three times. Continue to hold the FEED key down; the Printer will beep again. Then release the FEED key.
5. The Printer will now detect and record the label size/length.



NOTICE!

If both of READY and STATUS lights are green when doing Auto-Sensing, then the See-through Sensor is on. If both of READY and STATUS lights are orange, then the See-through Sensor is off.

Turning the See-through Sensor on/off

There are two types of Media Sensor in V-Series Plus Printers – a Reflective Sensor and a See-through Sensor. By default, the Reflective Sensor is turned on and the See-through Sensor is turned off.

The Reflective Sensor may not be able to detect the label gap on labels with thick liner, colored liner, or graphics. In these cases the See-through Sensor would need to be enabled.

To turn the See-through Sensor on:

1. Turn the Printer Off and press and hold the FEED key.
2. Turn the Printer On while holding down the FEED key.
3. The Printer will beep three times. Continue to hold the FEED key down; wait for the STATUS light turn red and READY light flash green, then release the FEED key.
4. The Printer will automatically print "SEE-THROUGH SENSOR IS ON". This indicates that the See-through Sensor is turned on (and the Reflective Sensor is turned off).



NOTICE!

To turn the See-through Sensor off, repeat above-mentioned procedures. Then the Printer will print "SEE-THROUGH SENSOR IS OFF" to indicate that the See-through Sensor is turned off and the Reflective Sensor is now on.



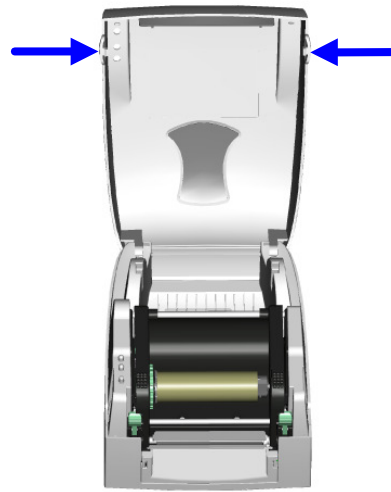
NOTICE!

If both of READY and STATUS lights are green when doing Auto-Sensing, then the See-through Sensor is on. If both of READY and STATUS lights are orange, then the See-through Sensor is off.

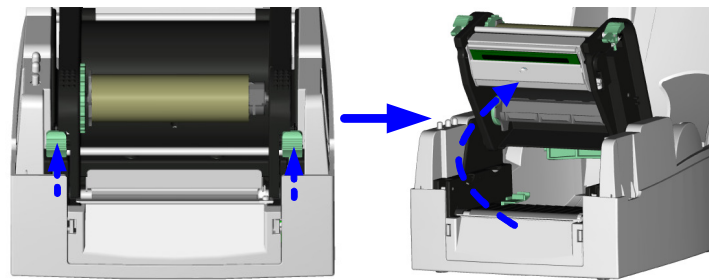
7. Loading Media

Ribbon Installation

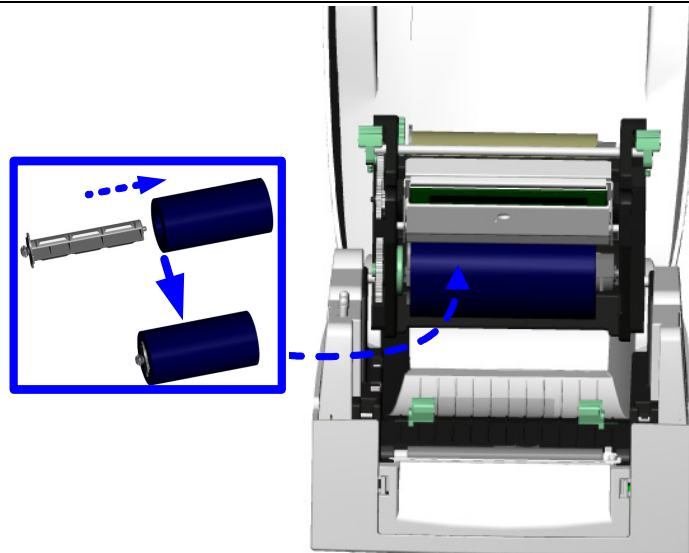
1. Open the Printer's Top Cover by pressing the Open Cover Buttons on both sides.



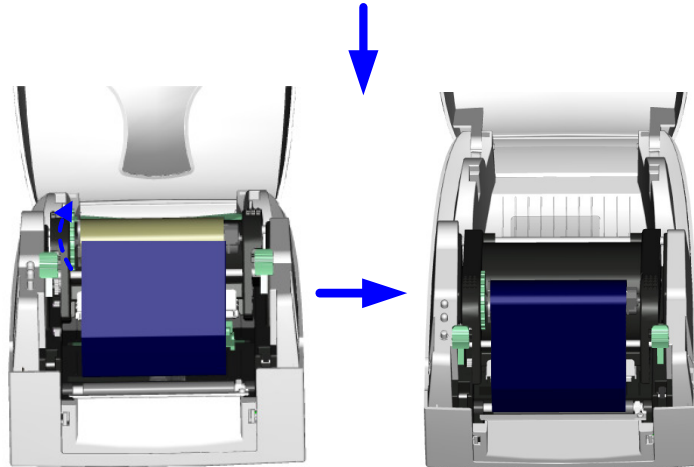
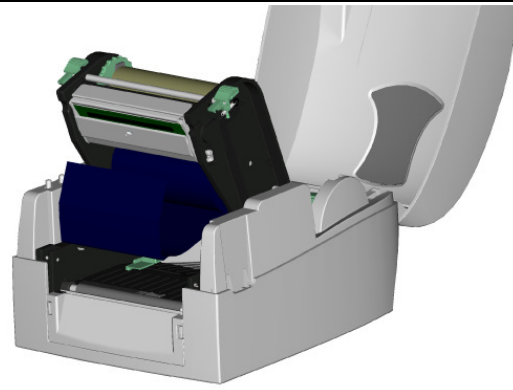
2. Release the Print Mechanism by pushing in on the Head Latches. The Print Mechanism will now rotate up.
3. Remove the Ribbon Supply and Ribbon Rewind Shafts.



4. Place the new Ribbon Roll onto the Ribbon Supply Shaft and reinstall the Shaft in the Printer.



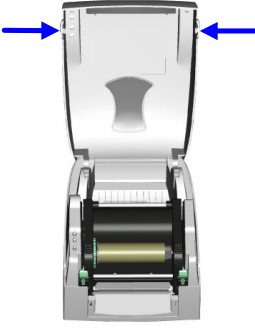
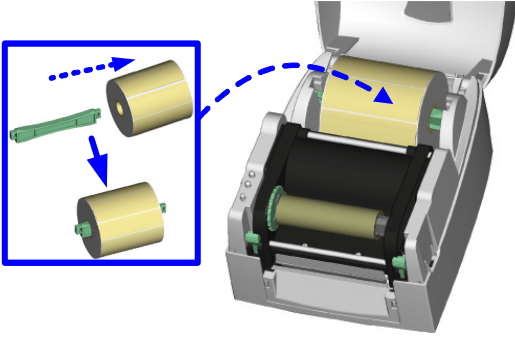
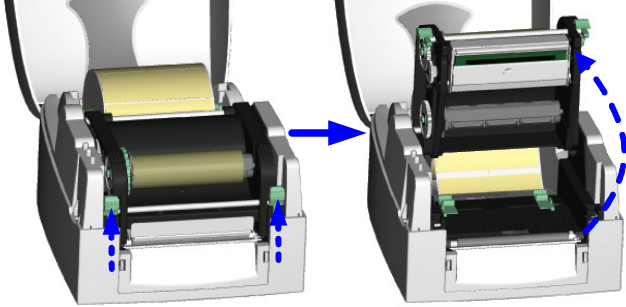
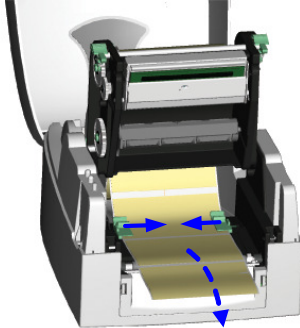
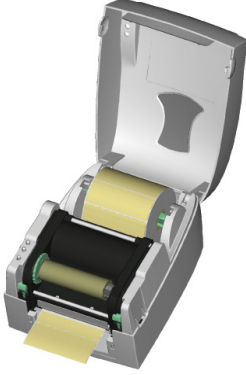
5. Feed the ribbon from the Ribbon Supply Shaft under the Printhead.
6. Place the empty ribbon core onto the Ribbon Rewind Shaft and reinstall the Shaft in the Printer.
7. Secure the ribbon to the empty ribbon roll core with tape or part of a label and wrap the ribbon around the core.



8. Close the Print Mechanism by firmly pressing down on it. You will hear a click when the Print Mechanism has been secured.

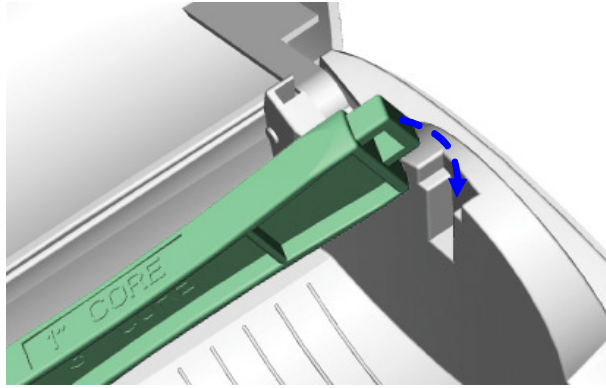
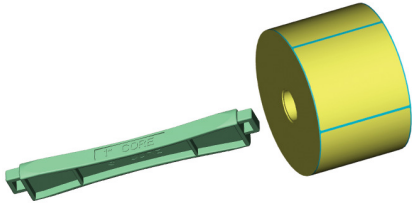


Label Installation

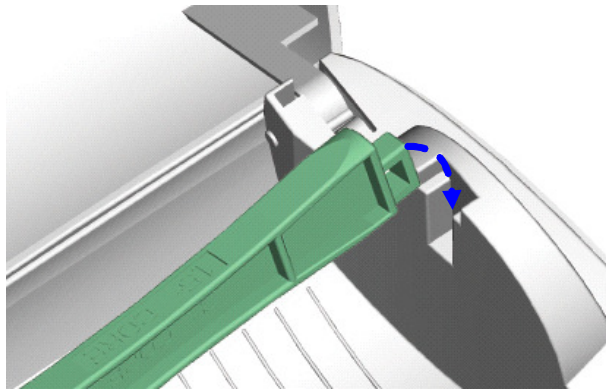
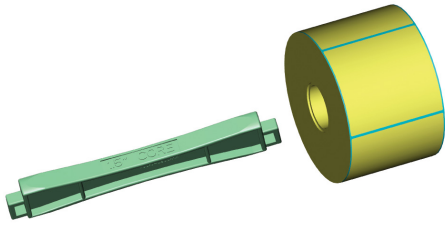
<p>1. Open the Printer's Top Cover by pressing the Open Cover Buttons on both sides.</p>	
<p>2. Place the roll of label stock onto the Label Roll Core and place it in the Printer.</p>	
<p>3. Release the Print Mechanism by pushing in on the Head Latches. The Print Mechanism will now rotate up.</p>	
<p>4. Feed the label through the two Label Guides to the Tear-off Bar.</p> <p>5. Align the label guides to the label edge.</p>	
<p>6. Close the Print Mechanism by firmly pressing down on it. You will hear a click when the Print Mechanism has been secured.</p>	

Label Roll Core Installation Instructions

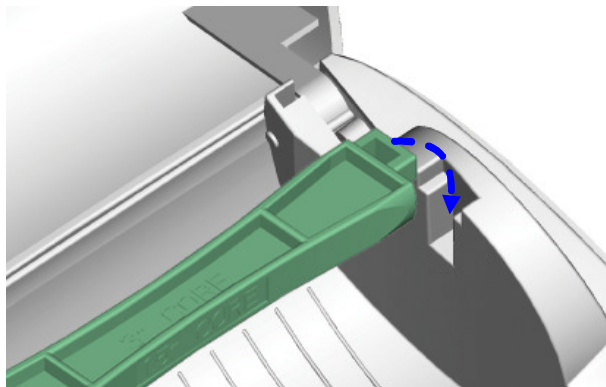
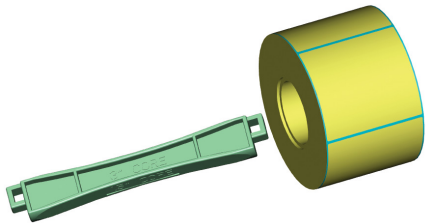
1" Roll Core Installation



1.5" roll core installation



3" roll core installation



Direct Thermal / Thermal Transfer Mode Switch

To switch into Direct Thermal (DT) Mode:

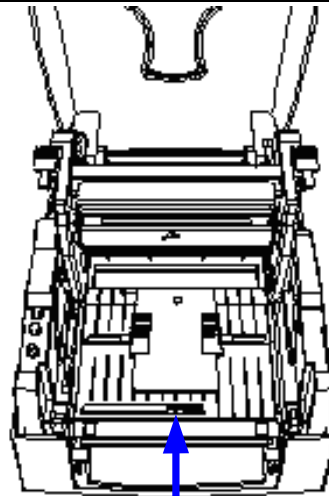
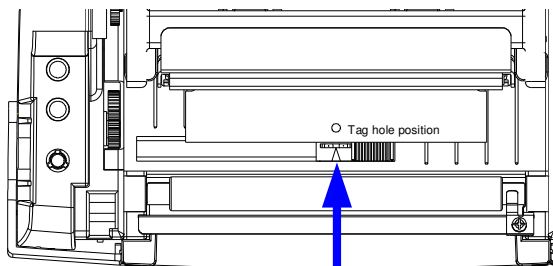
1. Turn the Printer Off and press and hold the FEED key.
2. Turn the Printer On while holding down the FEED key.
3. The Printer will beep three times. Continue to hold the FEED key down until the Printer beeps three more times. Release the FEED key after the third beep.
4. The Printer will print, "NOW IS DIRECT THERMAL (DT MODE)". This indicates that Printer is now in DT Mode.

To switch into Thermal Transfer (TT) Mode:

2. Turn the Printer Off and press and hold the FEED key.
3. Turn the Printer On while holding down the FEED key.
4. The Printer will beep three times. Continue to hold the FEED key down until the Printer beeps four more times. Release the FEED Key after the fourth beep.
5. The Printer will print, "NOW IS THERMAL TRANSFER (TT MODE)". This indicates that Printer is now in TT Mode.

Card / Hang tags Installation

When installing card tags, the tag hole must align with the sensor arrow (as indicated), and then use the Label Guide to secure the tags.



8. Installing the Printer's Optional Accessories

The Optional Stripper Sensor Module, Cutter Module, or Compact FLASH Card Slot module with Real-Time Clock can be easily installed and configured in the field. This section will provide a component list and installation instructions for these optional accessories.

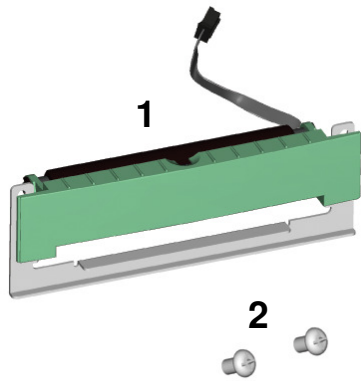
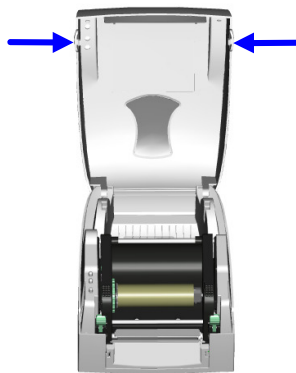
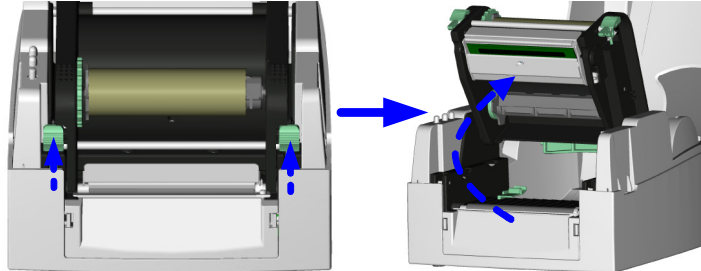


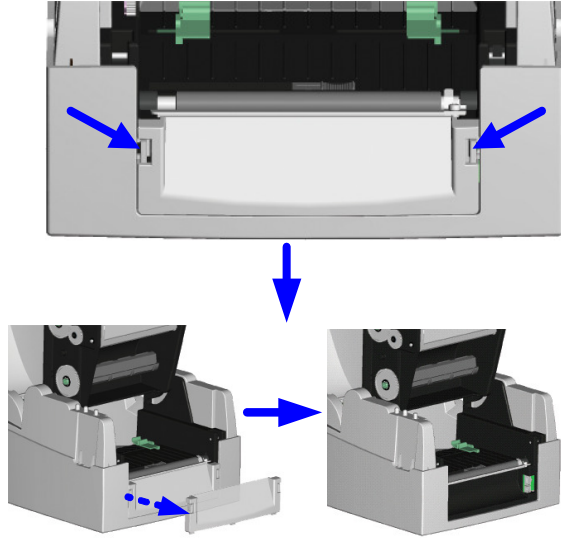
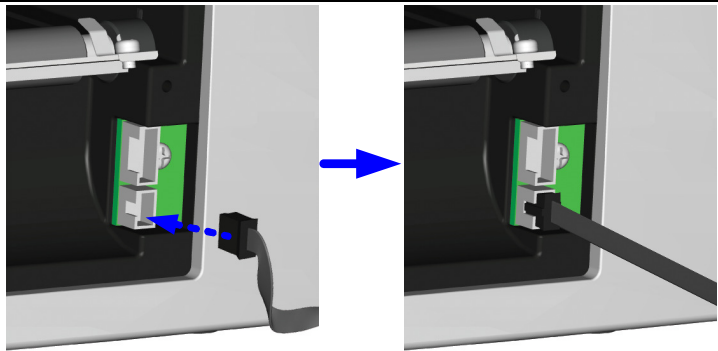
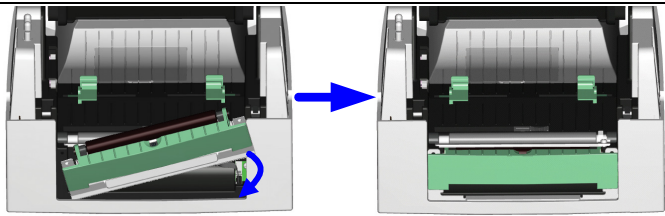
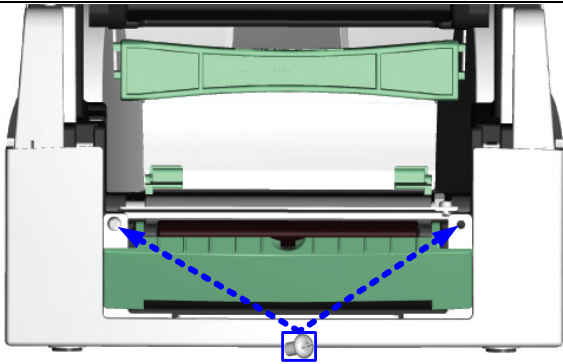
CAUTION!
Make sure that the Printer's power switch is in the "O" or "Off" position before proceeding with the installation.

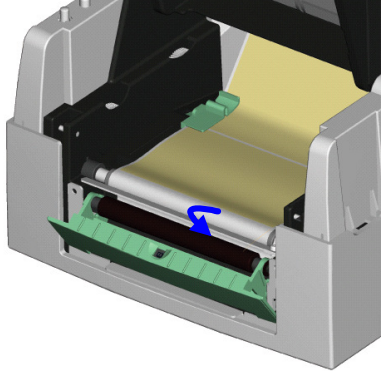
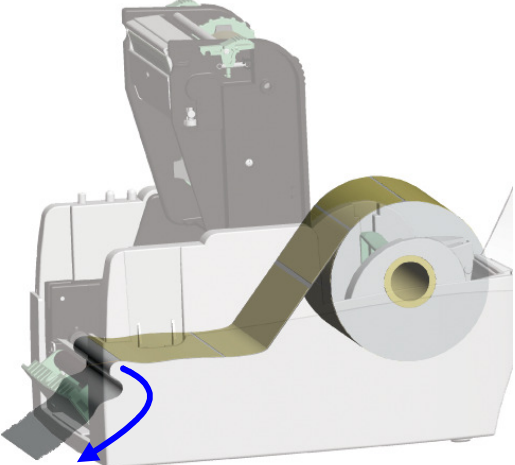
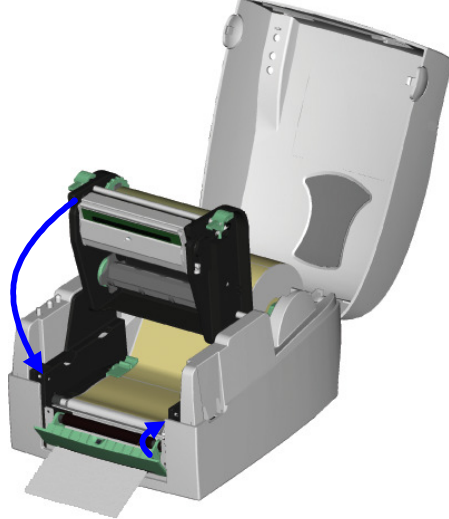


CAUTION!
Unplug the power cord from the Printer before performing any service on it. Failure to do so could result in personal injury or damage to the Printer!

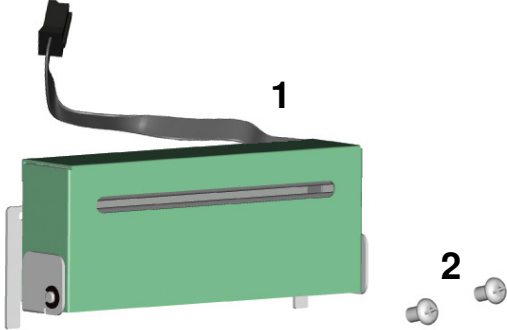
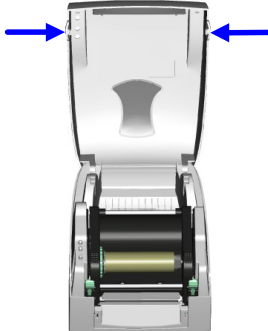
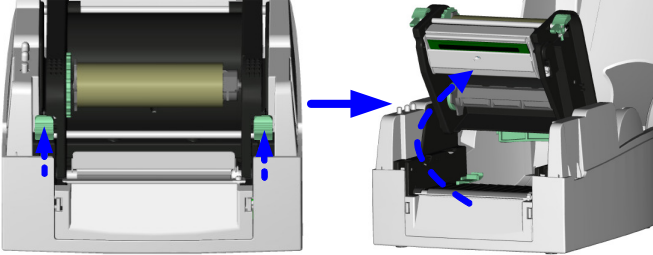
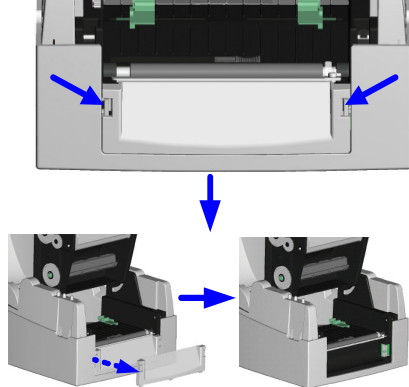
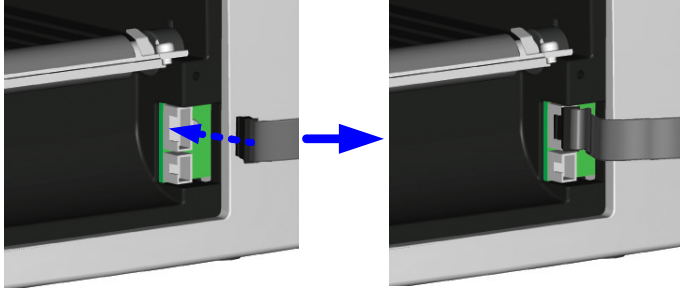
V-Series Stripper Sensor Module Installation Instructions

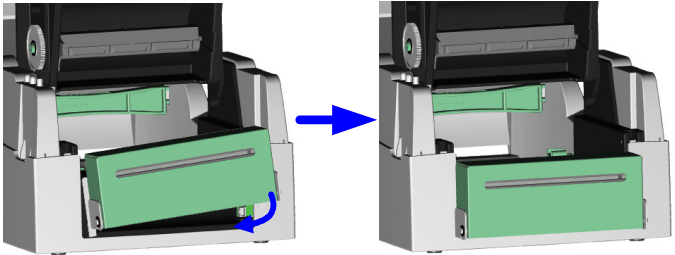
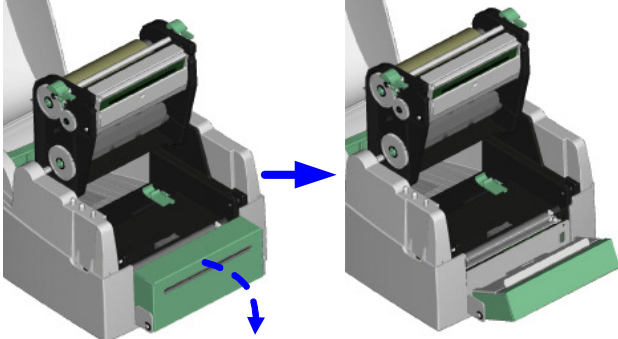
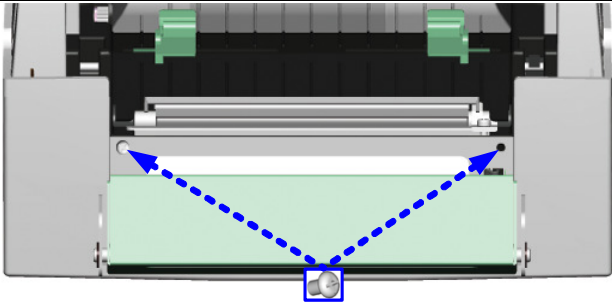
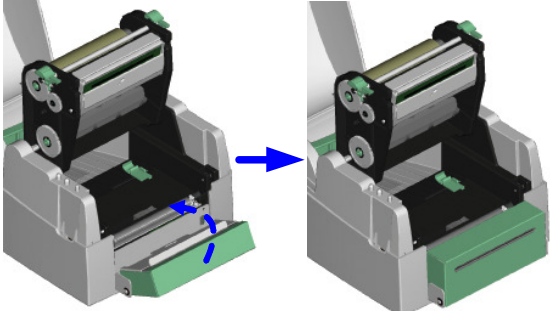
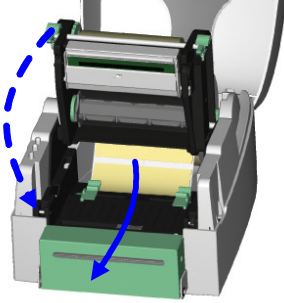
<ol style="list-style-type: none"> 1 Stripper Sensor Module 2 Screws, Qty. 2 	 <p>NOTE: The max width when using the Stripper Sensor Module is 110mm</p> <p>NOTE: Recommended Label liner thickness when using the Stripper Sensor Module is 0.06mm ± 10% with basic weight 65g/m² ± 6%.</p>
<ol style="list-style-type: none"> 1. Open the Printer's top cover by pressing the Open Cover Buttons on both sides. 	
<ol style="list-style-type: none"> 2. Release the Print Mechanism by pushing in on the Head Latches. The Print Mechanism will now rotate up. 	

<p>3. The Front Cover Panel has two tabs, one on each side. Push these in to release them and then remove the Front Cover Panel as shown.</p>	
<p>4. To the right you will see two sockets. Choose the socket that has the same number of pins as the connector on the Stripper Sensor Module. Plug the connector into that socket.</p>	
<p>5. Position the Stripper Sensor Module as shown.</p>	
<p>6. Hold the Stripper Sensor Module while tightening the screws.</p>	

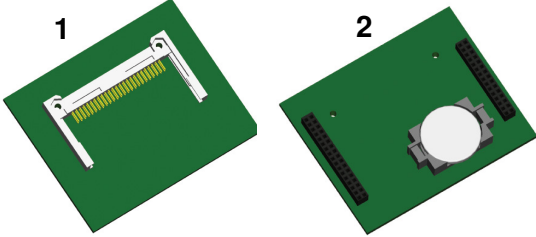
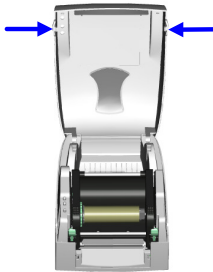
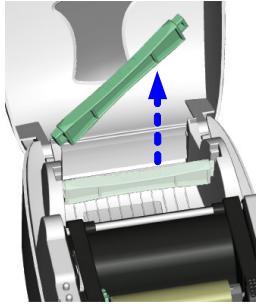
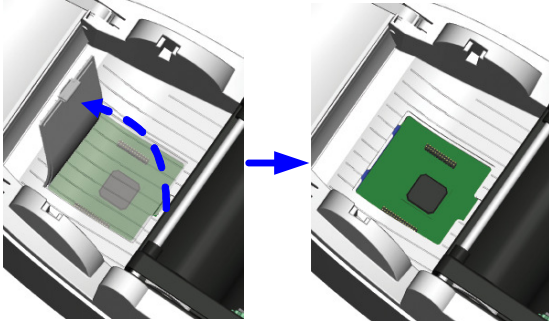
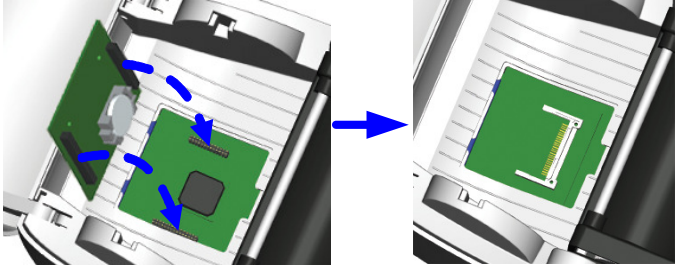
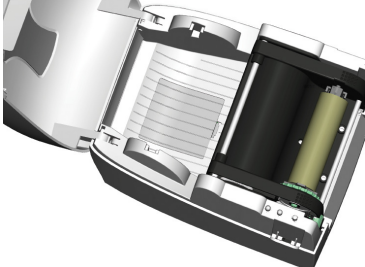
<p>7. Peel off the first label and feed the liner through the roller and peel off bracket.</p>	 A 3D cutaway diagram of a printer's internal mechanism. A yellow label liner is being fed from the left through a roller and a green peel-off bracket. A blue arrow indicates the direction of the liner's movement.
<p>8. Route the label liner as shown.</p>	 A 3D cutaway diagram of a printer with a roll of yellow label liner on the right. The liner is being routed through the printer's internal mechanism. A blue arrow indicates the path of the liner.
<p>9. Close the Stripper Sensor Module by pushing it forward as shown.</p> <p>10. Close the Print Mechanism by firmly pressing down on it. You will hear a click when the Print Mechanism has been secured. Then press the FEED Key.</p>	 A 3D cutaway diagram of a printer with its top cover open. The internal mechanism is shown with the Stripper Sensor Module and Print Mechanism closed. A blue arrow indicates the direction of the Stripper Sensor Module being pushed forward.

Cutter Module Installation Instructions

1	Cutter Module	 <p>The image shows a green rectangular cutter module with a black ribbon cable attached to its top. It is labeled with the number '1'. To the right of the module are two screws, labeled with the number '2'.</p>
2	Screws, Qty. 2	
<p>1. Open the Printer's top cover by pressing the Open Cover Buttons on both sides.</p>	 <p>The image shows the top cover of the printer being opened. Two blue arrows point inward from the top edge of the cover, indicating the location of the open cover buttons.</p>	
<p>2. Release the Print Mechanism by pushing in on the Head Latches. The Print Mechanism will now rotate up.</p>	 <p>The image shows two views of the printer's internal mechanism. The left view shows the print mechanism with two blue arrows pointing inward at the bottom, indicating the head latches. The right view shows the print mechanism rotated upwards, with blue arrows indicating the rotation.</p>	
<p>3. The Front Cover Panel has two tabs, one on each side. Push these in to release them and then remove the Front Cover Panel as shown.</p>	 <p>The image shows the front cover panel being removed from the printer. The top part shows the panel with two blue arrows pointing inward at the bottom, indicating the tabs. Below this, two smaller images show the panel being pushed away from the printer, with blue arrows indicating the direction of removal.</p>	
<p>4. To the right you will see two sockets. Choose the socket that has the same number of pins as the connector on the Cutter Module. Plug the connector into that socket.</p>	 <p>The image shows a close-up of the printer's internal sockets. A blue arrow points to the left socket, and another blue arrow points to the right socket. A second image shows the cutter module's connector being inserted into the right socket.</p>	

<p>5. Position the Cutter as shown.</p>	
<p>6. Pull up on the Cutter's Stainless Cover to release the Cutter and then flip the Cutter Module open.</p>	
<p>7. Hold the Cutter Module while tightening the screws.</p>	
<p>8. Pull on the Cutter's Stainless Cover to release the Cutter and then rotate the Cutter back into place.</p>	
<p>9. Close the Print Mechanism by firmly pressing down on it. You will hear a click when the Print Mechanism has been secured.</p>	

Compact FLASH Card Slot module with Real-Time Clock

1	Card Slot Module (Front View)	
2	Card Slot Module (Back View)	
1. Open the Printer's top cover by pressing the Open Cover Buttons on both sides.		
2. Remove the Label Roll Core.		
3. Remove the Card Slot Module Cover.		
4. Carefully line up the connectors and then plug the Card Slot Module into the Mainboard.		
5. Replace the Card Slot Module Cover.		

Appendix A. Communication Interfaces

Parallel Interface

The Printers are equipped with a 36-pin Parallel interface connector. Any standard IBM PC compatible parallel cable can be used to connect to your Printer. In the event of any difficulties, the table listed below can be used to obtain a suitable cable.

PIN NO.	FUNCTION	TRANSMITTER
1	Strobe	Host / Printer
2-9	Data 0-7	Host
10	Acknowledge	Printer
11	Busy	Printer
12	Paper Empty	Printer
13	Select	Printer
14	Auto-Linefeed	Host / Printer
15	N/C	
16	Signal Ground	
17	Chassis Ground	
18	+5V DC	
19-30	Signal Ground	Host
31	Initialize	Host / Printer
32	Fault	Printer
33	Signal Ground	
34-35	N/C	
36	Select-in	Host / Printer

Serial Interface

The Printers are equipped with a 9-pin SUB-D connector to be used as a Serial interface.



NOTICE!

Make sure that the "COM Port Setup Options" in the Printer's front panel are configured the same as the software you will be using with the Printer.

Connector Type: DB9 female, pin assignment is as follows:

PIN NO.	1	2	3	4	5	6	7	8*	9
FUNCTION	+5 V	TXD	RXD	N/C	GND	N/C	CTS	RTS	N/C

**Flow Control Line*

Serial interface from PC to Printer

PC			Printer
---	1		1 +5V
RXD	2		2 TXD
TXD	3		3 RXD
DTR	4		4 N/C
GND	5		5 GND
DSR	6		6 N/C
RTS	7		7 CTS
CTS	8		8 RTS
---	9		9 N/C

USB Interface

The Printer is equipped with a Type B USB connector that can be connected to any compatible USB port.

PIN NO.	1	2	3	4
FUNCTION	USBVCC	D-	D+	GND

Appendix B. Error Messages / Troubleshooting

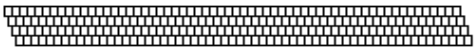
Self Test

The Printer's Self Test function prints a Test Label that consists of a test pattern and a variety of information about how the Printer is configured as well as its status.

To perform a Self Test:

1. Turn the Printer Off.
2. Press and hold the FEED key.
3. Turn the Printer On while still holding the FEED key down.
4. Release the FEED key after hearing 3 beeps.

After about 1 second the Printer will print the Test Label. This means the Printer is operating normally.

1	V-434Plus : X.XXX	1. Model & Firmware Version
2	Serial port :96,N,8,1	2. Serial port settings
3	int-usb sw setting : ext-USB	3. USB/Ethernet switch status
		4. Number of DRAM installed
4	1 DRAM installed	5. Image buffer size
5	Image buffer size : 1500K	6. Number of forms
6	000 FORM(S) IN MEMORY	7. Number of graphics
7	000 GRAPHIC (S) IN MEMORY	8. Number of fonts
8	000 FONT(S) IN MEMORY	9. Number of Asian fonts
9	000 ASIAN FONT(S) IN MEMORY	10. Number of Databases
10	000 DATABASE(S) IN MEMORY	11. Free memory size
11	2048K BYTES FREE MEMORY	12. Speed, Heat, Reference Point, Print Direction.
12	^S4 ^H10 ^R000 ~R200	13. Label Width, Label Length, Gap Length
13	^W101 ^L76,3	14. Cutter, Stripper Mode
14	Option : ^D0 ^O0 ^AT	15. See-through Sensor Status
15	See-through Volt: 4.8 3.4 1.4(3.4)	16. Code Page
16	Code Page: 850	

Dump Mode

The Printer's Dump Mode provides the ability to print the command sequences received by the Printer instead of executing them. Dump Mode is very useful as a troubleshooting tool when the label settings and the print results do not match, and can be used to check for errors in data transmission between the Printer and the PC. Examining the Dump Mode print out will confirm whether or not the correct commands were received.

To enter Dump Mode:

1. Turn the Printer Off.
2. Press and hold the FEED key.
3. Turn the Printer On while still holding the FEED key down.
4. The Printer will beep three times. Continue to hold the FEED key down; the Printer will beep again. Continue to hold the FEED key down; the Printer will beep one more time.
5. Release the FEED Key after the last beep. The Printer will print "DUMP MODE BEGIN". The Ready LED will glow Green and the Status LED will glow Orange to show that the Printer is in Dump Mode.
6. Send commands to the Printer and check to see if the commands printed are the same commands sent by your application.
7. Press the FEED key to exit Dump Mode. The Printer will print "OUT OF DUMP MODE" and beep to confirm that it is no longer in Dump Mode.

LED Error Message Descriptions

Condition or Message	LEDs		Beeps	Description	Solution
	Ready	Status			
Print head is open		Red	4	Printhead not firmly in place.	Re-open print head and make sure it closes tightly.
Entering the Cooling Process	Red (Flash)	Red (Flash)	None	Printhead temperature is too high.	Printer will go back into Standby Mode after cooling.
Out of ribbon or check Ribbon Sensor		Red	3	No Ribbon is installed, and the Printer shows error message.	Make sure the Printer is in Direct Thermal mode.
				The ribbon is used up or Ribbon Supply Shaft is not moving.	Replace with new ribbon roll.
Out of media or check media gap sensor		Red	2	The Printer is unable to detect label stock.	Make sure the movable sensor is at the correct position. If the sensor is still unable to detect labels then go through the Auto Sensing steps again.
				The label stock is used up.	Replace with new label roll.
Check paper setting		Red	2	Improper paper feed.	Possible causes: 1. Media falling into the gap behind the platen roller. 2. Can't find the label gap/black mark. 3. Black mark paper out.
Command is not recognized		Red	2	Wrong command; the Printer prints out "Command is not recognized".	Check Printer commands, possible errors or missing parameters.
Memory is full		Red	2	Memory is full; the Printer prints out "Memory full".	Delete unnecessary data in the memory or add the optional memory expansion module.
Filename can not be found		Red	2	Can't find the file; the Printer prints out "Filename can not be found".	Use "~X4" command to print out all the files and check whether the file exists and the name is correct.
Filename is repeated		Red	2	File name is repeated; the Printer prints out "Filename is repeated".	Change the file name and download again.



NOTICE!

The Printer repeats all warning beeps. For example when the Printer's Printhead Mechanism is opened, the Printer will beep four times, pause, and then beep four more times.

Problems and Recommended Solutions

Problem	Recommended Solution
LED does not light after switching the Printer on	<ul style="list-style-type: none"> ◆ Check the power cord
LED turns red (power/status) after printing stops	<ul style="list-style-type: none"> ◆ Check for software setting or program command errors ◆ Check if labels or ribbon is out and replace with suitable labels or ribbon ◆ Check if label stock is jammed ◆ Check if Printhead Mechanism is closed (Printhead not positioned correctly) ◆ Check if sensor is blocked by paper/label ◆ If cutter is installed check that it is working and working properly
Printing started but nothing was printed on the label	<ul style="list-style-type: none"> ◆ Check that the ribbon is installed with the inked side facing the label media. ◆ Select the correct Printer driver ◆ Select the correct label stock and print mode
The labels jammed when printing	<ul style="list-style-type: none"> ◆ Clear the label jam and check that the Printhead is clean
Only part of the label was printed	<ul style="list-style-type: none"> ◆ Check if label or ribbon is stuck on the Printhead ◆ Check if application software has errors ◆ Check if start position setting has errors ◆ Check if ribbon has wrinkles ◆ Check if Ribbon Supply Shaft is creating friction with the platen roller. If the platen roller needs to be replaced, please contact your Reseller for more information. ◆ Check if power supply is within the voltage range
Part of the label was not printed completely	<ul style="list-style-type: none"> ◆ Check if Printhead is dirty ◆ Use internal command "~T" to perform a Test Print and check if the Printhead can print across its entire width ◆ Check the media quality
Printout not in desired position	<ul style="list-style-type: none"> ◆ Check if sensor is covered by paper or is dirty ◆ Check if liner is suitable for use, please contact Reseller for more information ◆ Check if label roll edge is aligned with Label Width Guide
Labels are skipped while printing	<ul style="list-style-type: none"> ◆ Check if error occurs on label height setting ◆ Check if the sensor is covered by paper or is dirty
Smudged or blurry printout	<ul style="list-style-type: none"> ◆ Check print darkness setting ◆ Check if Printhead is dirty
The Cutter did not cut straight	<ul style="list-style-type: none"> ◆ Check if label stock is installed correctly
The Cutter did not cut the label successfully	<ul style="list-style-type: none"> ◆ Check if the label thickness exceeds 0.16mm (.006")
When using the Cutter the labels could not feed or abnormal cutting occurs	<ul style="list-style-type: none"> ◆ Check if Cutter is installed properly ◆ Check if Paper Feed Rods are sticky ◆ Check that label is greater than 35mm (1.38") high so it can clear the Cutter
The Stripper Sensor is not functioning correctly	<ul style="list-style-type: none"> ◆ Check if Stripper Sensor is covered with dust ◆ Check if labels are installed properly

Appendix C. Maintenance and Adjustment

Cleaning the Thermal Printhead



CAUTION!

The Printhead is the Most Fragile part of your Printer. Do NOT use sharp or hard objects to clean the Printhead. Do NOT touch the glass surface of the Printhead with your hand.



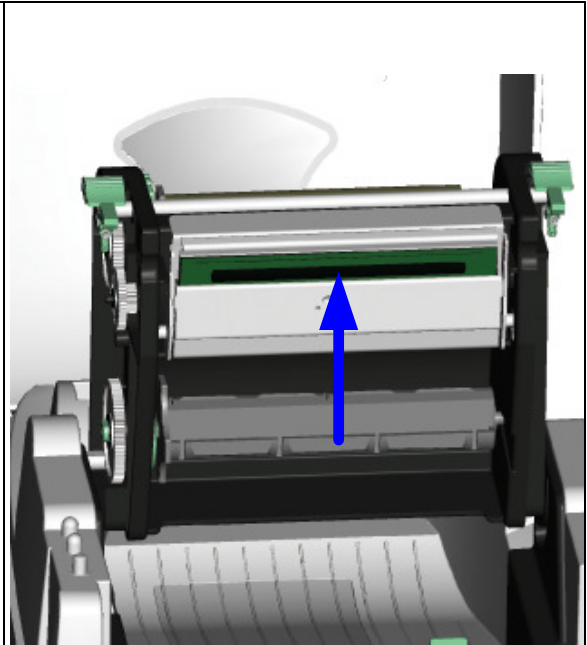
CAUTION!

During the print process the Printhead will become hot. Do NOT attempt to clean the Printhead until it has had time to cool.

Printing labels will cause dirt such as paper dust, particles of ink and label adhesive to accumulate on the Thermal Printhead. This can cause poor print quality and incomplete printouts.

When this happens the Printhead must be cleaned:

1. Turn the Printer Off.
2. Open the top cover.
3. Release the Print Mechanism by pushing in on the Head Latches. The Print Mechanism will now rotate up.
4. Remove the ribbon from the Printer.
5. Clean the Printhead surface (see blue arrow) with a special cleaning pen or a cotton swab soaked in Isopropyl Alcohol.
6. Allow the Printhead to dry for 2-3 minutes before turning the Printer back on.



NOTICE!

To help keep the Printhead clean the top cover of the Printer should be closed when printing. To ensure print quality and prolong Printhead life, do NOT use dusty or dirty print media in the Printer.

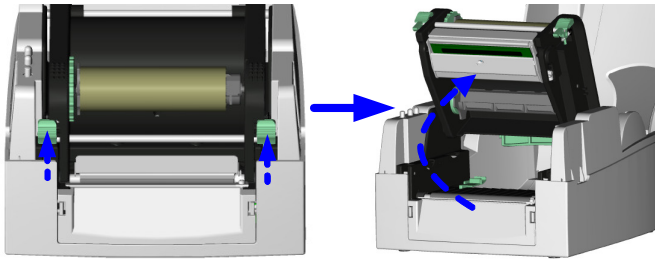
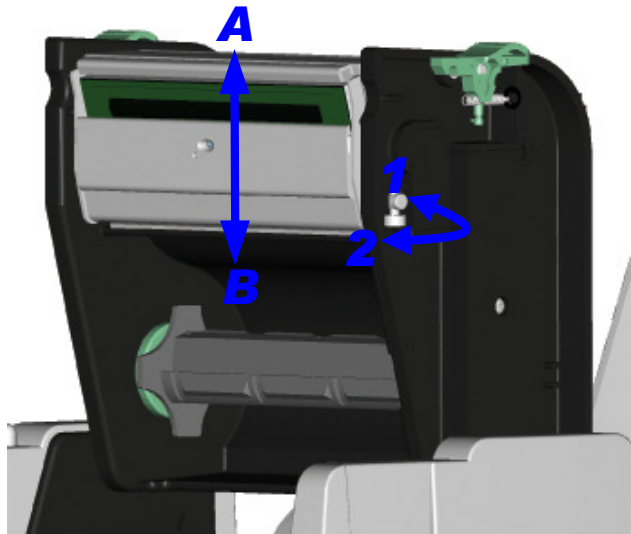


NOTICE!

Recommended cleaning intervals for the Thermal Printhead:
Direct Thermal Printing – Each time the label roll is changed
Thermal Transfer Printing – Each time the ribbon is changed

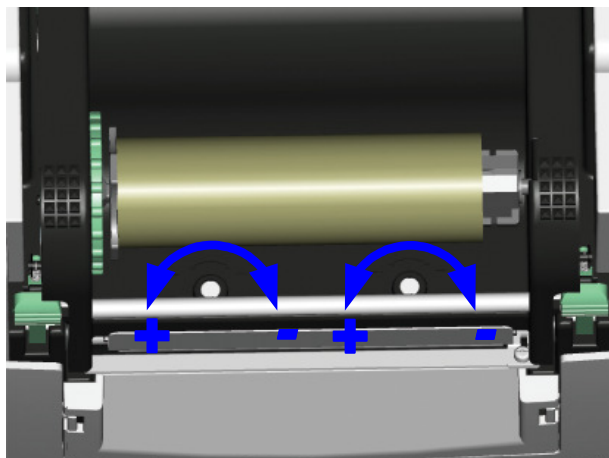
Thermal Printhead Print Line Adjustment

When printing on stiff or thick paper, the Print Line needs to be moved forward (paper feed direction) in order to achieve better print quality.

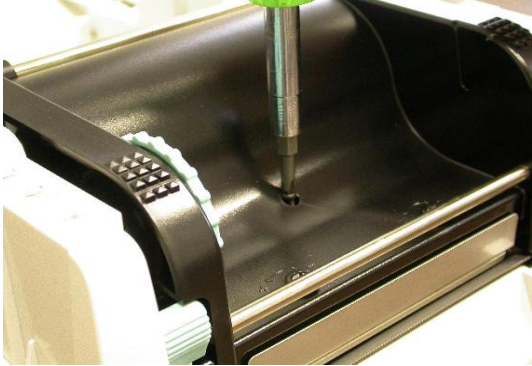
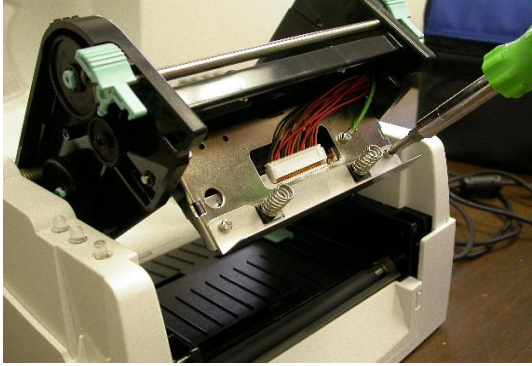

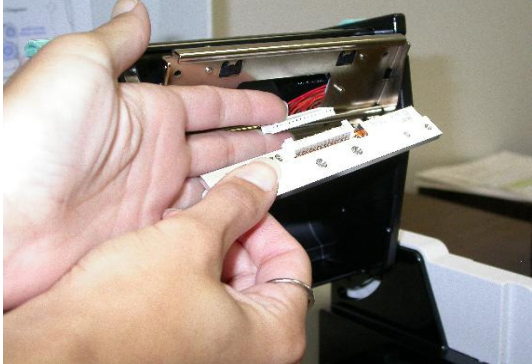
<ol style="list-style-type: none">1. Release the Print Mechanism by pushing in on the Head Latches. The Print Mechanism will now rotate up.	 The diagram shows two views of the printer's internal mechanism. On the left, a green print mechanism is shown in its lowered position. A blue arrow points to the right, where the mechanism is shown rotated upwards. A blue arrow also points to the right, indicating the direction of movement.
<ol style="list-style-type: none">2. Turning the Print Line Adjustment counterclockwise (as arrow 1 shows) will move the Printhead in the direction of arrow A.3. Turning the Print Line Adjustment clockwise (as arrow 2 shows) will move the Printhead in the direction of arrow B.	 The diagram shows a close-up of the print mechanism. A blue double-headed vertical arrow labeled 'A' indicates the upward movement of the printhead. A blue curved arrow labeled '1' indicates a counterclockwise rotation of the adjustment screw. A blue curved arrow labeled '2' indicates a clockwise rotation of the adjustment screw.

Thermal Printhead Spring Box Pressure Adjustment

If one side of the printed labels is not being printed clearly, or if ribbon wrinkles occur, then adjust the Thermal Printhead Spring Box Pressure to cure the problem.

<ol style="list-style-type: none">1. Open the Top Cover.2. Remove the Thermal Transfer Ribbon.3. Turn the Printhead Adjustment Screws to increase or decrease the Printhead pressure.	 The diagram shows a close-up of the printhead assembly. A blue double-headed vertical arrow indicates the adjustment of the printhead pressure. A blue curved arrow labeled '1' indicates a clockwise rotation of the adjustment screw. A blue curved arrow labeled '2' indicates a counter-clockwise rotation of the adjustment screw.
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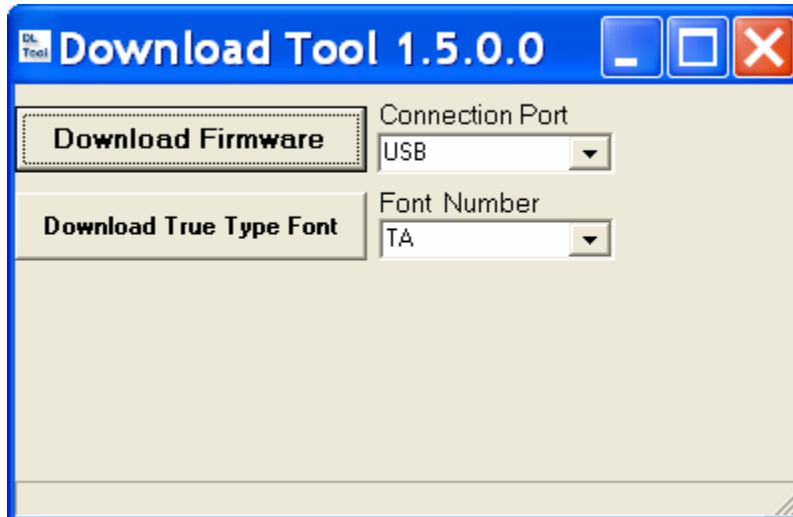
Thermal Printhead Replacement

<ol style="list-style-type: none">1. Switch the power to the Printer off and unplug the Printer.2. Open the Printhead and remove the media from the Printer.3. Remove the Printhead Carriage Screw as shown.	
<ol style="list-style-type: none">4. Once the Printhead Carriage Screw is removed, the Printhead Carriage will drop down and provide access to the Printhead Screws.5. Remove the two Printhead Screws	
<ol style="list-style-type: none">6. Remove the plastic Printhead Guard from beneath the Printhead and the Printhead will hang from the Carriage by the Printhead Cable	
<ol style="list-style-type: none">7. Gently unplug the Printhead Cable from the Printhead.8. Reverse these steps to re-install the Printhead.	

Upgrading the Printer's Firmware

The Printer's firmware can be upgraded in the field by performing the following procedure:

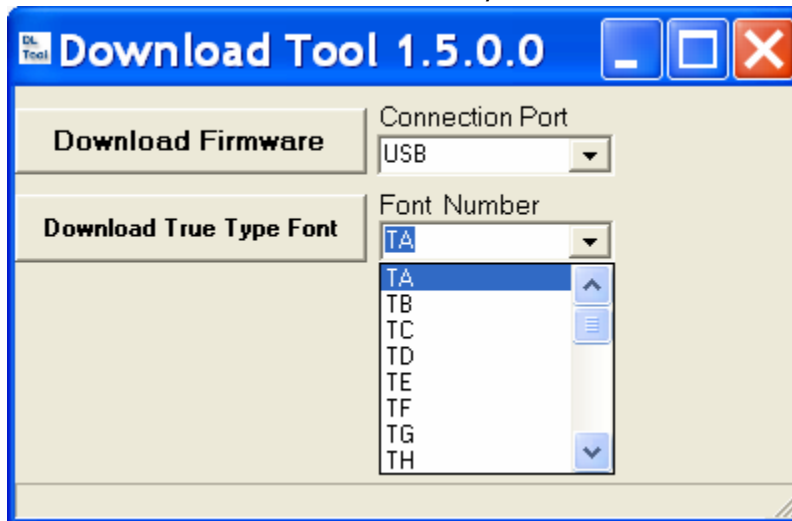
1. Connect the Printer to a computer.
2. Unzip the firmware files and save them to a directory on your computer.
3. Start the Download Tool program by double clicking on DownloadTool.exe .
4. Select the port that is being used to communicate with the Printer and click the "Download Firmware" button. If downloading via the serial port the baud rate MUST be set to 115200 in the Printer.



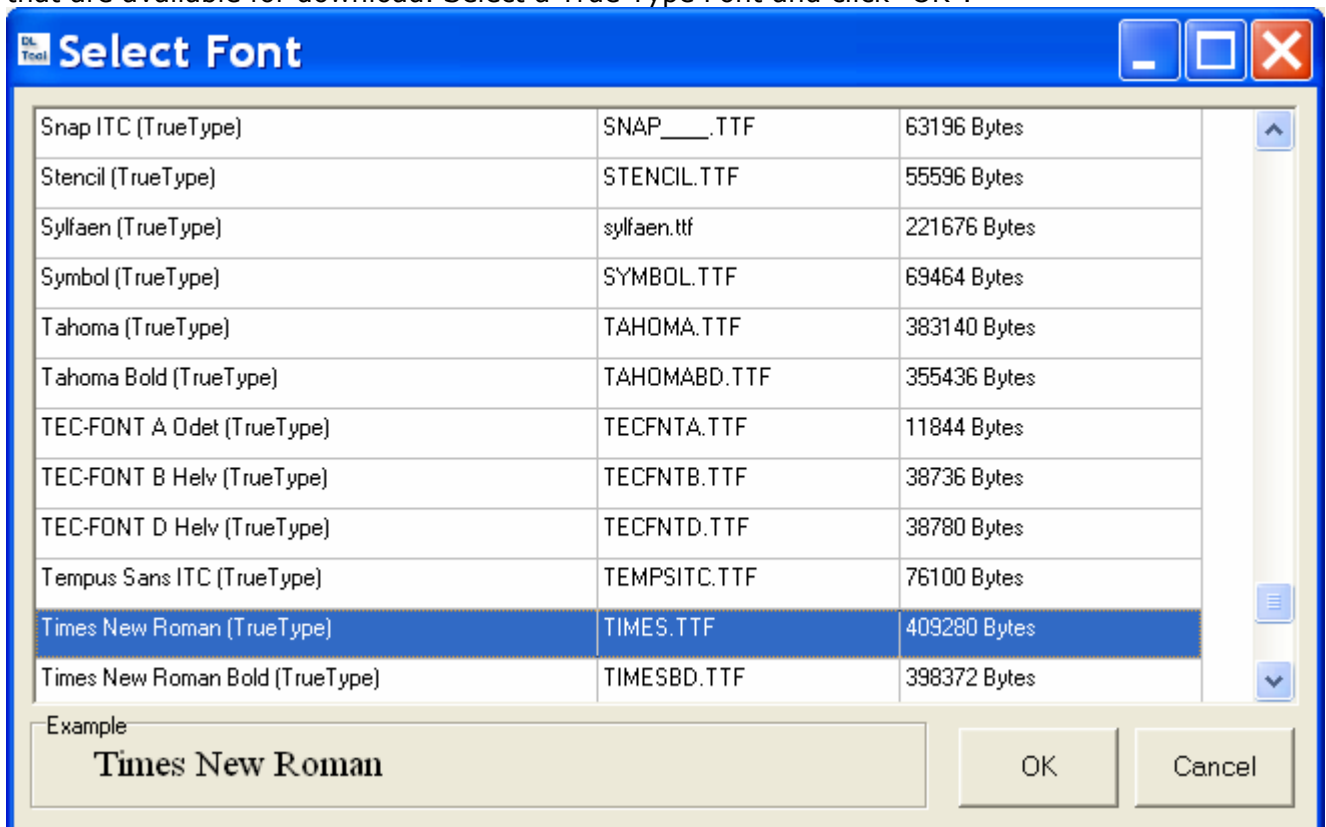
5. This will bring up a Browse Window displaying the firmware (.bin) files that can be loaded to the Printer. Select the appropriate firmware file and click "Open".
6. After the "Open" button is clicked, the firmware download process will start immediately. A blue progress bar will pop up to display the progress of download.
7. When the progress bar reaches "100%", the firmware download is complete. As the download finishes, the Ribbon and Media light will alternately flash slowly and then rapidly.
8. The Printer will now reset, please wait for Printer to complete the reset procedure. The Printer will return to "Ready to print" status after the reset.
9. The new firmware version will be displayed on the Printer's LCD. This confirms that the firmware has been updated.

Downloading True Type Fonts to the Printer's Flash Memory

1. Start the Download Tool program by double clicking on DownloadTool.exe .
2. Select a 'Font Number' that will be used to identify the downloaded True Type Font.



3. Click the "Download True Type Font" button, the program would show a list of True Type Fonts that are available for download. Select a True Type Font and click "OK".

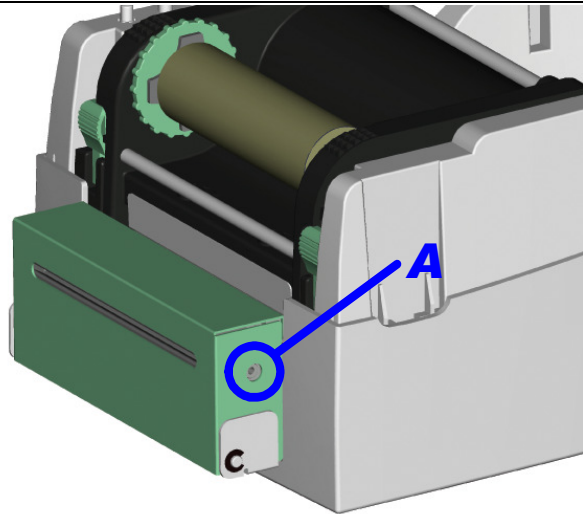


4. After the "Open" button is clicked, the download process will start immediately. A blue progress bar will pop up to display the progress of download.
5. When the progress bar reaches "100%", the True Type Font download is complete and the True Type Font is stored in the Printer's Flash memory.

Clearing Cutter Jams

1. If the Cutter jams or malfunctions turn the Printer Off.
2. There is a hole (marked "A") on each side of the Cutter. Insert a 3mm hex key into one of these holes and turn the cutter blade clockwise.
3. After the problem is corrected, turn the Printer back On and the cutter blade will go back to its original position.

Note: It is recommended to use labels greater than 35mm (1.38") in height in order for them to clear the Cutter.



Cleaning Adhesive from the Cutter Blade

When using adhesive labels, the cutter may malfunction due to a build up of adhesive on the blade. When this happens it will be necessary to clean the Cutter Blade:

1. Turn the Printer Off.
2. Remove the Cutter assembly from the Printer.
3. Wet a cotton swab in Isopropyl Alcohol and use it to remove any build-ups of adhesive.
4. There is a hole (marked "A") on each side of the Cutter. Insert a 3mm hex key into one of these holes and turn the cutter blade clockwise to allow access to the entire length of the blade.
5. Allow the cutter to dry for 10 minutes.
6. Re-install the Cutter assembly and turn the Printer back On. The cutter blade will go back to its original position.

