

EASYLABEL[®] by Tharo Systems Inc.

easylabel.com

Installing EASYLABEL for the first time

EASYLABEL Multi-User has some differences in setup, including starting the Network Server and connecting other PCs to that server. Those instructions are included after the more common setup information.

1. Downloading EASYLABEL

Please download the correct software level and version of EASYLABEL according to the license you have purchased. If you do not know your license information, you can determine that by running the EASYLABEL License Tool.

Here is the download link for the License Tool if you do not already have it downloaded: <u>https://easylabel.com/download/drivers/EASYLABEL-License-Tool.exe</u>

Current and older versions of EASYLABEL can be downloaded from our website, easylabel.com

If you have an older version of EASYLABEL and have the original download disc, you can use that to download EASYLABEL.

EASYLABEL versions **6.2-6.4** will run on **Windows 7 through Windows 11** EASYLABEL version **7** will run on **Windows 10 through Windows 11**

If you would like to upgrade to EASYLABEL 7, our latest version, please contact your EASYLABEL Reseller or <u>sales@easylabel.com</u>

If downloading EASYLABEL on multiple PCs, be sure to install the same version number on all PCs

Format files can be opened and edited in newer versions of EASYLABEL than what they were designed for, but may become corrupt if saved in an *older* version

We highly recommend installing EASYLABEL as an Administrator.

Running the download file as Administrator helps to ensure all files are installed properly.

2. Installing the license:

If you have a Digital License:

Once you have a plan set up with your Reseller or Tharo, you will activate the license on the computer that will be the host machine. You will be given a file from either your EASYLABEL Reseller or Tharo in an email, run this file to activate the license.

- > If you have a single user license, setup is now complete.
- If you have a Multi-User license, continue to step 2a.



EASYLABEL license keys

Plug in the hardware dongle to the computer that will be the host machine.

Please use the image to the right of this text as reference as far as what the license keys look like. **Note the USB license dongle is more common and it is

unlikely that you have both types of license dongles.

- If you have a single user license, setup is now complete.
- If you have a Multi-User license, continue to step 2b.

If you have a hardware dongle:

2a. <u>Direct Connection Setup</u> – <u>DIGITAL LICENSE ONLY</u>

Typically, a digital license can be found automatically, but in the event that you need to directly connect to the host through an IP search, follow these steps:

- 1. Find the IP Address of the Host computer
 - a. Navigate to the Command Prompt on the host computer (enter cmd in the Windows search bar)
 - b. Type ipconfig
 - c. Copy / write down the IPv4 Address of that computer
- 2. Open "CodeMeter Control Center" in the Windows toolbar
- 3. Select "WebAdmin" this will bring you to a webpage
 - a. **Note: As an alternative, you can open the WebAdmin by searching for "CodeMeter Control Center" in the Windows toolbar, then clicking the "WebAdmin" button in the bottom right corner
- Select "Configuration" at the top, this takes you to Configuration > Basic > Server Search List
- Select "add new Server" you will get a prompt to enter the Server Name or IP Address. Enter the host's IP address here
- Click "Add", then click "Apply" You will need to repeat step 2-6 for each of the client computers

Note: UDP port 22350 must be open in and outbound

Basic Configuration Server Search List		Basic	>	Server Search List	English (US)
Server Search List Proxy WebAdmir	n Backup	Server	>	Proxy	
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1. Automatic server search (255.255.255.255	(Backup		
et add new Server			1		
	Apply	Restore Defaults			•
	(App)				

Instructions continued on next page



<u>Only complete steps 7 and 8 on the host machine!</u> If you start the Network Server on a client machine, the client machines may connect to a computer without a license. Ensure all client machines have "Network Server" set to "Disable"

- 7. Hover over "Configuration" at the top, select "Server", this takes you to Configuration > Server > Server Access
- 8. Set "Network Server" to "Enable", then Click "Apply"

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Server Configuration Server Access	Basic	>	💓 🔞 🔤 English (US
Server Access License Access Permissions	Server	>	Server Access	
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Network Port: 22350 CmWAN Server O Disable O Enable				

2b. Network Server and Users Setup - HARDWARE DONGLE ONLY

Please view this video on starting the Multi-User network server: <u>https://easylabel.com/videos/software/Starting-Network-Server.mp4</u> **Only start the Network Server application on the host machine!

Once the steps in the video have been completed:

- 1. Navigate to WibuKey Test and Settings on a client machine (Windows Control Panel > WibuKey).
- 2. Double click on "Network" within the WibuBox Tree on the Contents tab.
- 3. It will now search the network for an available key.
 - a. If the key *is* found, repeat the above steps 1-3 on each client machine
 - b. If the key *is not* found, follow the steps below:
- 4. Find the IP Address of the Host computer
 - a. Navigate to the Command Prompt on the host computer (enter cmd in the Windows search bar)
 - b. Type ipconfig
 - c. Copy / write down the IPv4 Address of that computer
- 5. Connect to the host using the IP (See image below for reference)
 - a. Go to one of the client computers
 - b. Navigate to the Windows Control Panel
 - c. Select View by Large or Small Icons (in the top right corner of the Control Panel)
 - d. Select "WibuKey" if two appear, select the first one listed
 - e. Navigate to the Network tab
 - f. In the "Server Name / IP address" box on the bottom right, delete any additional IP addresses
 - g. Enter the IP address of the host computer in the box below the IP address list, click "Add"
 - h. To the left of that box, ensure that the WkLAN Port Address matches across all computers. Default UDP Port it 22347.
 - i. Click "OK"

You will need to repeat step 5 for each of the client computers.

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just your computer's setting	5	View by: Large icons 🛪				
Administrative Tools	AutoPlay	Windows 7) BitLocker Drive Encryption 🔂 Color Management				
Credential Manager	Date and Time	Default Programs <u>In Device Manager</u> <u>Devices and Printers</u>				
Ease of Access Center	File Explorer Options	File History Contents Network Install About pros				
Internet Options	Java	Keyboard Application Wikhet Server File Add				
Network and Sharing Center	Phone and Modem	Power Options				
Region	RemoteApp and Desktop Connections	Version Security and Mai User Specific We law Security and Mai User Specific We law Security and Mai				
Storage Spaces	Sync Center	System				
User Accounts	🐲 WibuKey	Windows Defend Firewall				
		Port is 22347				
		Port is-22347				

EASYLABEL and Tharo Printer tutorials can be found at https://www.EASYLABEL.com

Common errors when installing EASYLABEL

Error: The EASYLABEL key is too old for the software version you are trying to run

Cause: The software installed is too new for the license you have. License keys are only good for specific version numbers, typically the version that is purchased and the next released version. **Solution**: Use the **EASYLABEL License Tool** to check your license version number. Uninstall the version of EASYLABEL currently installed and install the correct version.

Error: When opening a format: This format was created for the <driver> driver.

Cause: The format was designed for a specific printer driver that is not installed on this computer

Solution: Look closely at the error message and follow the directions for installing the correct driver

Error: ERROR – Cannot read file <file path>

Cause: EASYLABEL is looking in the path listed for a particular file and is unable to find it, likely because it was not copied over or it was copied into a different folder. **Solution**: The path listed in the error should also contain the file name. Look for that file on the previous computer and copy it into that path on the new computer.

If this does not work for you, you may need to redirect the fields in your format file (.fmt) that are using this file. Redirect the field by opening the format, double clicking on the necessary field, select the "Source" tab, and redirect the file path as needed

Contact your EASYLABEL Reseller or <u>techsupport@easylabel.com</u> with any specific technical questions